

Covid-19

Drop-in Advice Sessions Closed at City Library

Our public drop-in advice session at City Library are now closed.
and will remain closed until further notice.

We have also closed our outreach sessions at Prospect Medical Centre
and Action for Children in Benwell.

We will continue to provide advice by phone, webchat and e-mail for as
long as possible:

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| General enquiries: | <p>Adviceline Service 9.00am-5.00pm Mon-Fri.</p> <p>Telephone 0300 3309055</p> <p>E-mail: citycab@newcastlecab.org.uk</p> <p>Webchat: https://www.citizensadvice.org.uk/</p> |
| Covid-19 information, updates and guidance | <p>Our website: https://www.citizensadvice-newcastle.org.uk/</p> <p>National Citizens Advice website https://www.citizensadvice.org.uk/</p> |
| Universal Credit Help to Claim Service: | <p>Universal Credit Adviceline 9.00-5.00pm Mon-Fri</p> <p>Telephone 0800 1448444 Webchat https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/</p> <p>Textphone 18001 0800 144 8 444</p> |
| Debt enquiries: | <p>E-mail: moneyadvice@newcastlecab.org.uk</p> |